

# State of Nevada Fleet Services Division Vehicle use Handbook

A guide to the policies and procedures for the use of  
Fleet Services Vehicles

Revised July 2015



Please direct questions or comments to the Fleet Service Administrator by email  
at [carsonfleet@admin.nv.gov](mailto:carsonfleet@admin.nv.gov) or phone 775-684-1880

Website: [www.fleetservices.nv.gov](http://www.fleetservices.nv.gov)

None of the provisions in this manual supersedes the rules or regulations as published in the  
State Administrative Manual (SAM).

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## Authorized Vehicle Use

All operators must have a valid driver's license of appropriate class in their possession while operating a state vehicle. Fleet Service vehicles must be operated in a safe, courteous and responsible manner and in full compliance with all traffic laws and parking regulations. All complaints received by Fleet Services regarding a driver will be reported to the agency head of the renting department.

## Authorized Drivers

A State vehicle will be covered for Auto Physical Damage when driven by a State employee, temporary employees, board members, volunteers, contracted employees and those working in conjunction with the State of Nevada while conducting official State business and within the course and scope of employment.

The Defensive Driving course is required for all "Executive" branch employees whose job functions require driving a State vehicle for State business. Reference the Risk Management Division's website for further details and exceptions at <http://risk.state.nv.us>. Please contact Fleet Service if you have any questions regarding whom may drive or ride in a Fleet Service vehicle.

## Animals

Animals are prohibited from traveling in the passenger compartment of all Fleet Service vehicles; service animals are exempt. Pets are prohibited.

## Transporting Children

Drivers are responsible for ensuring all children are transported in accordance with all Nevada and Federal Child safety seat laws.

The Department of Public Safety, Office of Traffic Safety Division is your resource for all current laws and questions. You may also access Fleet Service's website at <http://fleetservices.nv.gov> for information on transporting children.

## Fueling Procedures

Each Fleet Service vehicle is assigned a minimum of two fuel cards (1) one NDOT fuel card is issued and (1) one fuel card is issued from the current contracted fuel vendor. Some vehicles may have a (3<sup>rd</sup>) third fuel issued for the purchase of specialty fuels or more commonly known as alternative fuels.

Fuel cards are **only authorized to be used** to purchase fuel and car washes. Fuel cards are assigned to specific vehicles and are not authorized to be used for any other vehicle.

Unauthorized use of the fuel cards will be reported to the renting agency administrator and/or the Attorney General's office for investigation. Any unauthorized purchases will be billed back to the using agency.

Lost or stolen fuel cards must be reported **immediately** to the Carson City Fleet Service office. Failure to report missing fuel cards will result in the agency being charged for any purchases made on the fuel card.

### **Authorized Fuels**

The operator is responsible for ensuring the vehicle is fueled with the correct fuel type – Fleet Service has many alternative fueled vehicles within the fleet. Please ask for assistance if you do not know which fuel your vehicle uses.

Standard grade unleaded – higher grades are prohibited

Ethanol or commonly known as E85

Compressed Natural Gas or commonly known as CNG

Diesel

Bio Diesel

Propane

### **Alternative Fuels Program**

Fleet Service is required by NRS486A and EPacT to purchase alternative fueled vehicles and to use alternative fuels in those vehicles. Fleet Service utilizes all available forms of alternative fuels: CNG, E85, Propane, Bio Diesel, Hybrid, and RFG and is continually researching further alternatives.

Fleet Service maintains a large percentage of alternative fueled vehicles within our fleet and strives to be a green fleet leader.

Please contact Fleet Service for information regarding the different types of vehicles and the procedures for fueling them.

### **Fueling Locations**

A directory of fueling locations for both NDOT and Contracted Fuel Provider is located in the glove box of each Fleet Service vehicle. You may also access Fleet Services website for a directory [www.motorpool.state.nv.us](http://www.motorpool.state.nv.us).

### **Non-reimbursable Expenses**

Fleet Service will not be responsible for payment or reimbursement of vehicle expenses resulting from the following: running out of fuel, charges for lost or misplaced keys, parking charges, traffic tickets, parking citations, fuel charges for failure to fuel at designated fueling facilities, towing (when not a result of mechanical failure).

## **Alcohol, Drugs, and Smoking**

Consumption of any amount of alcohol or the unlawful usage of drugs while operating a state vehicle is prohibited. Per SAM 1302.0 smoking is prohibited in state vehicles

## **Operator Responsibilities**

Operators are responsible for ensuring Fleet Service vehicles are serviced in accordance to Fleet Service's established preventive maintenance service intervals – please reference the maintenance section of this manual.

Operators should perform a pre-trip inspection of the vehicle before operating it. Visually inspecting all tires for abnormal wear or deflation, visually inspect the vehicle for any signs of damage or deficiencies. Contact Fleet Service immediately if you find anything wrong with the vehicle.

Any abnormal tire wear, body damage, fuel, oil or water consumption or other irregularities should be reported as soon as possible to the local Fleet Service office.

## **Failure to Observe Fleet Service Policies**

Policies pertaining to the use of Fleet Service vehicles are provided in this manual as an aid to State employees. Should any questions arise concerning these policies, contact the Fleet Service Administrator's office in Carson City. Failure to observe Fleet Service policies while operating a Fleet Service vehicle may subject the individual and/or agency to liability for vehicle expenses incurred and/or revocation of Fleet Service vehicle use privileges.

## **Addition of Accessory Equipment**

Agencies are authorized to add accessory equipment to Long-Term assigned vehicles only. The using agency is responsible for the purchase of the add-on equipment and for any ongoing repair expenses to add-on equipment. Agencies must request approval in advance from the Fleet Service Administrator prior to adding new equipment to a Fleet Service vehicle. Agencies will not be reimbursed for add-on equipment upon return of the vehicle to Fleet Service; however, they may remove and retain the added equipment for future use. Examples of add-on equipment include but are not limited to: snowplows, toolboxes, protective cages, police radios, window tint, special markings, light bars, and police equipment. Please contact the Fleet Service Administrator if you have any questions regarding this issue.

## **Maintenance and Repair Procedures**

Agencies must have prior authorization from Fleet Service before any repairs can be completed. On a Fleet Services vehicle.

Agencies are instructed to contact their local Fleet Service to schedule a service appointment or for authorization and instructions prior to sending a vehicle to a vendor for repair. Agencies with vehicles based in rural locations are instructed to contact the Carson City Fleet Service for authorization.

## **Maintenance Schedules**

Fleet Service vehicles are serviced at 5000-mile intervals. Vehicles that are driven less than 5000 miles in a one-year period are required to be serviced annually. All other maintenance items follow the manufactures recommendations

All Fleet Service vehicles are equipped with snow rated tires at all times.

## **Spare Tire, Jack, Snow Chains, and Other Accessories**

Some models will have a spare tire, jack and jack handle, many new model vehicles do not have spare tires. Vehicles not equipped with a spare tire will have a tire pump and sealant canister. The renting agency will be responsible for returning the vehicle with all items listed above. Snow chains will be provided upon request. The renting agency will be billed for replacement items that are missing at the time the vehicle is returned.

## **Condition and General Appearance**

Agencies assigned Fleet Service vehicles are required to maintain them in a neat, clean, and presentable manner.

### ***Car Washes***

The presentation of your state vehicle is paramount to Fleet Service and we encourage agencies to utilize Fleet Service services to ensure their vehicle is clean and presentable. The Carson City and Reno Fleet Service provide car wash services free of charge to agencies leasing Fleet Service vehicles.

Agencies based in Las Vegas and rural location must contact the Carson City Fleet Service for local procedures and car wash vouchers.

## **Roadside Assistance**

In the event of a mechanical failure during **normal Fleet Service hours**, contact the office listed for your location.

Las Vegas Metropolitan area – Las Vegas Fleet Service 702- 486-7050

Reno/Sparks Metropolitan area – Reno Fleet Service 775 - 688-1325

Carson City, Gardnerville, Minden, Dayton, and Rural areas (Ely, Elko, Austin etc.) – Carson City Fleet Service 775 - 684-1880.

For 24-hour roadside assistance, follow the instructions located on the roadside assistance flier located in the vehicles glove box.

## **Accident and Incident Reporting Procedures**

All accidents or incidents involving a Fleet Service vehicle must be reported to the Fleet Service Division, Risk Management Division and the Attorney General's office within 48 hours. An accident report packet is located in the glove box of your vehicle or may be obtained from Fleet Services website.

If you are involved in an accident, follow these procedures:

1. Stop at once.
2. Check for injured parties.
3. Notify Police, give exact location, and advise if there are injuries.
4. Collect witness statements, names, addresses and phone numbers, have them sign and return witness cards (cards are contained in accident packet in glove compartment).
5. Obtain information on other party's **INSURANCE COMPANY** (policy number and name).
6. Give "Self insurance program information card" to other party(s). **DO NOT ADMIT LIABILITY.**
7. Complete a Vehicle Accident Form (RSK-001).
8. Within 48 hours, send a copy of the completed form (RSK-001) to the Fleet Service, Risk Management and the Attorney General's office.
9. It is the responsibility of the agency to secure and forward to the Fleet Service and Risk Management any police reports that relate to the incident.

**Fleet Service requires all vehicles that have been involved in an accident to be inspected prior to being placed back into service. Contact your local Fleet Service for instructions.**

Nevada State law requires that a driver involved in an accident submit a report on Form No SR-1 to the Department of Motor Vehicles within 10 days in the event that property damage exceeds \$750.00 to any one person or for any personal injury or death.

### ***Proof of Insurance***

NRS 485.370 specifically exempts State vehicles from being required to have proof of insurance in each vehicle.

### ***Accident Responsibility***

Insurance deductibles will be billed to the using agency for all accidents where the operator is found to be at fault. At fault, repairs will be billed back to the using agencies if the repair cost is less than the deductible. For accidents not found to be the fault of the State driver, the renting agency will not be held liable for damages, except for instances whereby the driver or agency failed to obtain the at fault parties contact information.

### **Citations and Violations**

All citations, parking tickets, etc. are solely the responsibility of the driver of the vehicle.

## **Forms**

### ***Monthly Vehicle Trip Report – MP-3***

Agencies assigned a vehicle on a monthly basis are required to submit a monthly vehicle trip (MP-3) report to Fleet Service at the end of every month.

The reports must be submitted in a complete and accurate form to the Carson City Fleet Service office within five (5) working days after the end of the month.

Failure to submit timely reports will result in a late fee being assessed for each day late.

### **Out of State Travel**

Fleet Service vehicles are approved for out-of-state travel.

### **Home Storage**

The Head of the using agency approve approval of Home Storage; agencies do not require Fleet Services Approval for Home Storage and are not required to submit documentation of the approval to the Fleet Service Division.

State Administrative Manual Section 1306 outlines the Approval of Home Storage.

### **Fleet Service Locations**

#### ***Reno***

2550 Terminal Way

Reno, NV 89502

(775) 688-1325

Fax: (775) 688-1309

HOURS:

Monday thru Friday

7:00 a.m. to 7:00 p.m.

[Renofleet@admin.nv.gov](mailto:Renofleet@admin.nv.gov)



***Carson City***

750 E King St.  
Carson City, NV 89701  
(775) 684-1880  
Fax: (775) 684-1888  
HOURS:  
Monday thru Friday  
7:00 a.m. to 7:00 p.m.  
[Carsonfleet@admin.nv.gov](mailto:Carsonfleet@admin.nv.gov)

***Las Vegas***

7060 La Cienega St.  
Las Vegas, NV 89119  
(702) 486-7050  
Fax: (702) 486-7042  
HOURS:  
Monday thru Friday  
7:00 a.m. to 7:30 p.m.  
[Vegasfleet@admin.nv.gov](mailto:Vegasfleet@admin.nv.gov)